

**MINUTES OF MEETING OF BOARD OF TRUSTEES AND BOARD OF
TRUSTEES EXECUTIVE COMMITTEE OF
TALLAHATCHIE GENERAL HOSPITAL**

November 26, 2019

On this date at the hour of 10:30 a.m., the Board of Trustees and Board of Trustees Executive Committee met in regular session in the TGH Training Room with the following trustees and personnel, to wit:

David Hargett, Trustee District One
Ike Sayle, Trustee District Two
Gerry Speir, Trustee District Three
Morris Murphey, Trustee District Four
Willie Lockett, Trustee District Five
Jim Blackwood, Administrator
Joey Brunson, Chief Financial Officer
Buddy McRae, Chief Operating Officer
Rani Richard, Finance Department

Trustee Sayle opened the meeting with prayer.

The minutes of the October 22, 2019 meeting were presented. A motion was made by Trustee Sayle to approve the minutes from the last meeting. The motion was seconded by Trustee Lockett with all Trustees voting "Aye" in favor of the motion.

Mr. Brunson gave the Board copies of the statistics for the providers showing their production in the hospital and the clinic for the month of October 2019. The Board reviewed the statistics and questions were asked and answered.

Mr. Brunson presented the report of the Finance Committee for October 2019 financials to the Board. Questions were asked and answered about the statements. A motion was made by Trustee Lockett to approve the report of the Finance Committee as presented for October, 2019. The motion was seconded by Trustee Hargett with all Trustees voting "Aye" in favor of the motion.

Mr. Blackwood circulated the Administrator's comments, a copy of which appears as Exhibit 1 hereto and is incorporated herein by reference. Questions were asked and answered concerning the Administrator's comments.

Mr. Blackwood reported that the incentive checks for 2019 had been distributed and the incentive program for 2020 is in place.

Mr. McRae circulated the Quality Report and HCAHPS Report for October, 2019. Questions were asked and answered concerning the quality metrics for the month.

Mr. McRae reported that a policy change was needed after our most recent DNV survey as it pertains to grievances. Mr. McRae presented the new grievance policy for review and approval. A motion was made by Trustee Hargett to approve the new grievance policy. The motion was seconded by Trustee Murphey with all Trustees voting "Aye" in favor of the policy.

Mr. McRae also reminded the Board members that pursuant to the renewal of the management company's contract with the hospital that the Board is to do an annual performance review in the areas of quality of care, financial performance, and patient satisfaction. The annual performance review form is included in each trustee's folder for their completion.

Mr. Blackwood reminded the Trustees of the annual Christmas party to be held at the Wellness Center on December 13, 2019, from the hours 6:00 p.m. to 10:00 p.m.

There being no further matters for discussion, the Board adjourned.

Administrator's Comments – Meeting of November 26, 2019

Nursing Home Census – We have 96 residents in the nursing home, with one bed open on the general care side and one on the special care side.

ACO and Population Health Initiatives – Growth continues in our Accountable Care Organization and Population Health programs. We currently have 318 active Chronic Care Management patients (up from 293 last month), and we have conducted 665 Medicare Annual Wellness Visits this year (up from 535 last month). We have also conducted 87 Blue Cross Color Me Healthy exams (up from 77 last month).

DNV Survey – Our plan of corrections was submitted, and has been approved by DNV. We are asking the board to approve one policy change related to the plan of corrections, to clarify language in our grievance policy.

TGH Discount Pharmacy – We filled 7,047 prescriptions in October, almost double the 3,753 prescriptions filled in September. This is also roughly double the average number of prescriptions the pharmacy was filling in the months before Fred's Pharmacy closed. Another retail pharmacy has now opened in Charleston, and we are closely monitoring the number of transfer requests we are receiving. Although it is too early to reliably predict trends, so far we have seen a minimal number of transfer requests.

CMS Desk Review – I have previously briefed the board regarding ongoing discussions with CMS related to a desk review being conducted of our allocation of time and expenses of ED providers. Neither we nor our auditors have heard anything further from CMS. We will continue to monitor the situation and advise the board as necessary.

SMG Annual Performance Review – Pursuant to the contract between TGH and SMG, the Board is to conduct an annual performance review “to evaluate [SMG]’s financial performance, the quality of services provided, and patient satisfaction with Facility care.” The contract also states that

the Board “shall indicate to [SMG] any areas in which it desire improvements or changes to the level of services provided” Lastly, the contract says that the Board “shall make a finding on its minutes that the annual performance review was conducted”

We are obviously open to any methods the Board wishes to use to conduct this evaluation. One possible suggestion was to provide each member a brief survey to fill out and return, and we have prepared a form for that purpose. I will ask for the Board’s guidance as to how it would like to proceed.

TGH Christmas Party – Our annual employee Christmas party will be held Friday, December 13 at the Kennedy Wellness Center, from 6:00 – 10:00 pm.

December Meeting Reminder – As a reminder, the Board’s regularly scheduled meeting next month was set to occur on December 24. To avoid conflicts with Christmas Eve events, the board previously voted to move next month’s meeting to **Tuesday, December 17 at 10:30 am.**

Meeting Time Reminder – As a reminder, our finance committee meeting will begin at 10:00. Our regular board meeting will begin at 10:30.

Legal Matters:

Network Services Solutions – No new developments.

The Estate of William Brewer, Sr. – No new developments.