MINUTES OF MEETING OF BOARD OF TRUSTEES AND BOARD OF TRUSTEES EXECUTIVE COMMITTEE OF TALLAHATCHIE GENERAL HOSPITAL

October 27, 2020

On this date at the hour of 10:30 a.m., the Board of Trustees and Board of Trustees Executive Committee met in regular session in the hospital training room with the following trustees and personnel, to wit:

David Hargett, Trustee District One Gerry Speir, Trustee District Three Morris Murphey, Trustee District Four Willie Lockett, Trustee District Five Jim Blackwood, Administrator Buddy McRae, Chief Operating Officer Joey Brunson, Chief Financial Officer Rani Richard, Finance Department

Trustee Speir opened the meeting with prayer.

The minutes of the September 22, 2020, meeting were presented. A motion was made by Trustee Hargett to approve the minutes from the last meeting. The motion was seconded by Trustee Lockett with all Trustees voting "Aye" in favor of the motion.

Mr. Brunson gave the Board copies of the statistics for the providers showing their production in the hospital and the clinic for the month of September 2020. The Board reviewed the statistics and questions were asked and answered.

Mr. Brunson presented the report of the Finance Committee for September 2020 financials. Questions were asked and answered about the statements. A motion was made by Trustee Murphey to approve the summary report of the Finance Committee. The motion was seconded by Trustee Hargett with all Trustees voting "Aye" in favor of the motion.

Trustee Hargett made a motion that the Board enter into executive session to discuss a personnel matter involving the Charleston Clinic. The motion was seconded by Trustee Murphey. Upon conclusion of the discussion, Trustee Hargett made a motion that the Board exit executive session. The motion was seconded by Trustee Murphey and the Board then adjourned executive session and resumed the general meeting.

Mr. Blackwood Mr. Blackwood circulated the Administrator's comments, a copy of which appears as Exhibit 1 hereto and is incorporated herein by reference. Questions were asked and answered concerning the Administrator's comments.

Mr. McRae presented the Quality Report and HCAHPS Report for September 2020. Questions were asked and answered concerning the quality metrics for the month.

Mr. McRae presented all annual policies for review. After discussion and review, a motion was made by Trustee Hargett to approve all policies. The motion was seconded by Trustee Lockett with all Trustees voting "Aye" in favor of the motion.

Mr. McRae presented the Hospital Compliance and Legal Questionnaire for 2020 for review and approval. After review, a motion was made by Trustee Murphey, seconded by Trustee Lockett, with all voting "Aye" to approve the Hospital Compliance and Legal Questionnaire for 2020 and a copy of same is attached hereto as Exhibit "2".

Mr. McRae reported to the Board that we have in place a Cyber policy and also Cyber insurance to protect our hospital and clinics in the event there is a breach to our network and to help prevent network, cyber and privacy events.

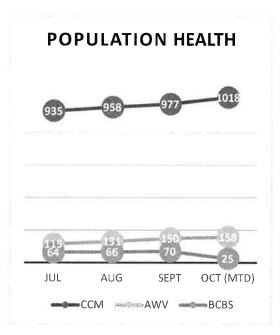
Mr. Blackwood stated that it was time to elect officers for Fiscal Year 2021. Trustee Hargett moved that the president and secretary stand for re-election for Fiscal Year 2021. The motion was seconded by Trustee Murphey, with all Trustees voting "Aye" in favor of the motion.

There being no further matters for discussion, the Board adjourned.

Administrator's Comments - Meeting of October 27, 2020

Nursing Home Census – We have 79 residents in the nursing home, with 9 beds open on the general care side and 10 on the special care side.

ACO and Population Health Initiatives – Our Population Health/ACO initiatives continue to grow. We have now enrolled over 1,000 participants into our Chronic Care Management program, with 1,018 active members, up from 977 last month. We have now conducted 158 Medicare Annual Wellness Visits, eight more than last month. Our Blue Cross/Blue Shield Color Me Healthy participants dropped from 70 to 25, since CMH participants are automatically removed from the program if they do not receive regular physicals. COVID disrupted many of those regular



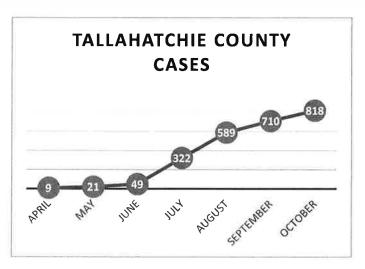
physicals, leading to a decline in the number of CMH participants.

<u>TGH Discount Pharmacy</u> – We filled 4,950 prescriptions in September, up from 4,763 prescriptions in August.

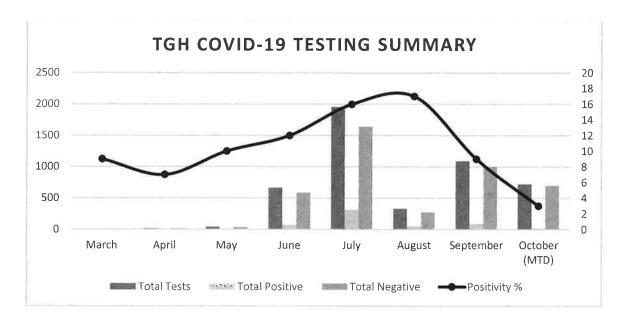


<u>COVID-19</u> – Tallahatchie County's number of COVID-19 positives continues to increase, currently at 818 (up from 710 last month). There have been 25 COVID-19 related deaths of Tallahatchie County residents.

Last month we were experiencing elevated levels of COVID-19 infections among TGH staff members, ECF residents, and hospital patients. In response, we began testing all hospital patients and ECF residents twice per week, and all hospital



and ECF staff once per week. We also halted new swing bed and ECF admissions, and curtailed physical therapy treatments.



As of this writing, we have no positive hospital patients, ECF residents, hospital staff or ECF staff. All staff members have recovered and returned to work. Since the beginning of the pandemic, a total of 22 ECF residents have tested positive; 14 recovered, while 8 passed away. The pattern of outcomes in the ECF has matched national trends: the 14 who recovered

were in generally good health before becoming infected, while the 8 who passed away were already in very poor health.

Since our staff have all recovered and returned to work, our staffing problems have diminished. What staffing problems remain (*e.g.*, CNAs and laboratory technicians) were present before the advent of COVID.

Construction of the visitation booth facility is proceeding, as is the new pavilion next to the walking trail. We anticipate these being finished in time for increased visitors during the upcoming holiday season. One of the challenges we have encountered in accepting new ECF residents is family reluctance to place someone in a facility where they know visitation will not be allowed. Hopefully the visitation facility will alleviate some of those concerns.

Blue Cross/Blue Shield Cyber Security Audit – As a condition of providing services to patients insured by BCBS, we are required to undergo a yearly cyber security audit to ensure that our computer networks and records are secure. This year, the audit noted that TGH has never had its networks tested by an outside IT security company; in these tests, the security company attempts to attack and infiltrate TGH's network in the same way that a hacker would. Since we have never had this test performed, BCBS is requiring us to have it done. The first quote we received was for over \$16,000. Our IT department identified another vendor who would perform the same service for \$8,150.00. Owing to time constraints to comply with the audit, we accepted the contract for \$8,150.00. BCBS has asked to see board action on this issue, so I will be asking the board to ratify this contract.

New Laundry Equipment – One of our large commercial washing machines has failed and has to be replaced. The old unit was 14 years old and had been repaired many times, but the bearings went out and the frame was extremely rusted. A replacement will likely cost between \$20,000 - \$25,000. Although we believe we will be able to purchase it through our GPO, I wanted to bring it to the board's attention.

Legal Matters:

Network Services Solutions – No new developments.

The Estate of William Brewer, Sr. – No new developments.