



## **Chronic Care Management**

### **What will Chronic Care Management (CCM) Services do for me?**

The goal of Chronic Care Management is to help you better manage your health at home and to improve your overall health and wellness. Our care coordinator will work with your provider to oversee and coordinate your care that will include:

- A Care Plan that is centered around you and your personal needs
- 24 hours, 7 days a week access to care to meet your healthcare needs
- Extra support provided monthly; typically from the comfort of your home to set up routine phone calls, education and resources that will help you achieve your health and wellness goals
- Medication management and oversight
- Communication between all healthcare settings, including hospital stays, ER visits and appointments with other healthcare providers (including providers outside TGH)

**To learn more about Tallahatchie General Hospital's Chronic Care Management services, please contact our Care Coordinator, Patricia Frizzell, LPN at (662) 625-7019.**

**201 S. Market Street, Charleston, MS 38921**

**[www.mytgh.com](http://www.mytgh.com)**



## **What else do I need to know?**

- **During care transitions, my information will be shared with other healthcare providers via secure email or electronic health record**
- **I may only give consent for CCM services to one provider at a time**
- **I will be responsible for any copay that may arise; copay may be covered by secondary insurance**

## **How do I access CCM services?**

**Please call our Care Coordinator,  
Patricia Frizzell, LPN  
at (662) 625-7019.**

**She will answer any questions you may have and will inform you what steps to take to initiate Chronic Care Management Services.**